

2023 ANNUAL CONFERENCE

September 10 - 13, 2023
The Ritz-Carlton Reynolds,
Greensboro, GA



PROGRAM AGENDA

Sept
09

Board Meeting Continental Breakfast

8:00am – 9:00am

Location: Sassafras

Board Meeting

9:00am – 11:00am

Location: Sassafras

Board and Diamond Sponsor Reception

6:00pm – 8:00pm

Location: Linger Longer Terrace

Sept
10

IACP Cup Match Team Breakfast

7:00am – 8:30am

Location: Osprey

IACP Cup Match

8:00am – 3:00pm

Golf Course - The Landing Course (Offsite)

First Bus will Depart at 8:00am

Conference Registration

12:00pm – 5:00pm

Location: Grand Ballroom Foyer

Welcome Reception & Dinner

6:00pm – 10:00pm

Location: The Landing (Outdoors)

**Vince Donohue Award - Marc Karnell, Head of Claims, Everspan, A subsidiary of Ambac
Financial Group, Inc.**

Cup Match Trophy

Conference Attire:

Conference Sessions and Evening Receptions Sunday and Monday are Business Casual/Resort Casual (shorts permitted).
Closing Reception/Dinner Tuesday evening is Resort Chic (dressier but not formal). jackets are not required.

Sept
11

Conference Breakfast Location: Ritz-Carlton Ballroom Foyer	8:00am – 9:00am
Future Leaders Committee Location: The Boardroom	7:45am - 9:00am
Welcoming Remarks & Keynote Speaker Dhara Patel , IACP President, American Claims Management Company/Brown & Brown	9:00am – 9:15am
Keynote Speaker Marc J. Adee , Chief Executive Officer, Crum & Forster	9:15am – 10:00am
Economics Year in Review Dr. Robert P. Hartwig, PhD, CPCU , Director, Risk and Uncertainty Management Center, Clinical Associate Professor, Darla Moore School of Business, University of South Carolina	10:00am – 10:45am
Break	10:45am – 11:00am
Banking Evolution in Real Time Mark Rogers (Moderator) , VP, Head Of Business Development, Vitesse PSP Kevin Morse , Head of North America Insurance Client Coverage, Payments, J.P. Morgan Julie Offen , Executive Director, Global Business to Consumer Payments, J.P. Morgan Scott Kellers ACII , Head of London Claims, Deputy Head of GRSi Claims, Liberty Specialty	11:00am – 11:45am
Underwriting the Future: Bitcoin's Revolutionary Implications for the Insurance Industry Natalie Brunell , Host of Apple Podcasts "Coin Stories with Natalie Brunell"	11:45am – 12:30pm
Pontoon Boat Tour – Lake Oconee Departs: Hotel Docks	2:00pm – 4:00pm
Women's Networking Group Social Hour Location: Lakeside Lawn	5:30pm – 6:30pm
Cocktails & Action Stations / Buffet Location: The Forest Tent	6:30 pm – 10:00 pm

Sept
12

Annual Member Meeting Breakfast Location: Reynolds Ballroom	8:00am – 8:45am
Conference Breakfast Location: Ritz-Carlton Ballroom Foyer	8:00am – 9:00am
Keynote "Lakeside Chat" Carlton W. Maner , Chief Executive Officer, US Wholesale Division, AXIS Insurance Greggory Clark , Executive Managing Director, AON Reinsurance Solutions	9:00am – 9:45am
Global Sports & Events Exposure Mgt Warren Harper , Managing Director, Leader Global Sports & Events Practice, Marsh	9:45am – 10:30am
Break	10:30am – 10:45am
Gun Exposures: An Experts View Greg Block , Firearms Expert, Certified FBI & NRA instructor	10:45am – 11:30am

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Current Claims Radar David Attisani (Moderator) , <i>Partner, Choate</i> Marc Karnell , <i>Head of Claims, Everspan</i> Sarah Krutov , <i>Head Actuarial & Reserving Americas, Swiss Re</i> John O'Connor , <i>Global Head of Reinsurance Claims, Sampo International</i>	11:30am – 12:15pm
IACP Charity Give Back Location: Reynolds Ballroom, snack included "Welcome Home" - Repairing homes, revitalizing communities, rebuilding lives A collaborative and competitive experience that results in a donation which helps turn a beneficiary family's new house into a home.	12:30pm – 1:30pm
Golf Outing The Oconee Course – On Site	1:30pm – 5:30pm
Cocktail Reception & Dinner Location: The Pavillion Patio & Pavillion (Indoors)	6:30pm – 9:00pm
Casino Night Location: The Forest Tent	9:00pm – 11:00 pm

Sept
13

Breakfast Location: Ritz-Carlton Ballroom Foyer	8:00am – 9:00am
Human Capital: Now and the Future Jessica Roy , <i>Director Human Capital Business Partner, KKR & Company</i>	9:00am - 10:30am
Operational Organization & Resilience JD Dolan , <i>Co-Founder / Partner, LDR Growth Partners</i>	
Break	10:30am – 10:45am
The Dawn of Cell & Gene Therapy: Emerging Risks and Potential Rewards Nicole Guerin (Moderator) , <i>Global Head of A&H Claims, Axis Capital</i> Stacy Borans, MD , <i>Founder & Chief Medical Officer, AMS Intelligent Analytics</i> Ashley Hume , <i>Senior Vice President, Strategic Growth & Client Engagement, Emerging Therapy Solutions</i>	10:45am – 11:30am
Leveraging Artificial Intelligence and Chat GPT to Enhance Claims Processing Damon T. Samuel , <i>Data Science Lead, The RiverStone Group</i> Gwendolen Herongrove Ph.D. , <i>Senior Data Scientist, The RiverStone Group</i>	11:30am – 12:15pm
Closing Remarks James Parker , <i>VP & Conference Chair</i>	12:15pm – 12:30pm
Farewell Luncheon Location: Lakeside Lawn	12:30 pm – 2:00 pm

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