

2023 VINCE DONOHUE AWARD

"With 40+ years of dedicated service in the insurance industry, Marc has brought a wealth of experience and expertise to every aspect of claims management. Throughout his career, he witnessed and participated in the evolving landscape of insurance, adapting, and refining his skills to ensure that every client's needs were met with precision and care. His commitment to excellence has been and continues to be unwavering, and I know that he prides himself on providing a seamless and efficient claims process.

Beyond his professional life, Marc has a true passion that brings people together: barbecuing. Just as he mastered the art of navigating the complexities of insurance claims, he has also honed his skills as a seasoned barbecue enthusiast. I think we can say that the same attention to detail and patience that he applied to insurance claims is mirrored and perhaps surpassed by his approach to crafting the perfect barbecue flavors. Achieving the ideal balance of smoke, seasoning, and cooking time demands a practiced touch.



MARC KARNELL

Head of Claims, Everspan, A subsidiary of
Ambac Financial Group, Inc.

Marc is much more than just an insurance claims professional; he is a seasoned expert who brings the same level of commitment and finesse to both his career and his passion. His years of experience have shaped him into an individual who thrives on challenges, embraces learning, and consistently delivers results that exceed expectations. And those who know Marc personally also know that he has Kathy to thank for much of that."

Written by Richard Traub, Vince Donohue 2022

"My thoughts as they relate to Marc span my initial perspective as a client to a now friend.

As far as Marc's contribution to the IACP, he was instrumental in helping us navigate through some very difficult issues we were faced with, ultimately resolving the situation with speed and a practical pro-active approach.

My/our relationship with Marc as a client was probably different than most. What stands out most in my mind was the respect that he had for my staff. I questioned current and former colleagues about Marc, ultimately providing the following experience of an claims audit Marc lead. At the time, some of the younger staff members on our team accompanied Marc and upon conclusion told me the insight he shared with them was invaluable. Marc

could engage in a very complex matter, create a teaching moment, and even end the entire discussion with a joke. Some descriptions shared of Marc are old school, tough but fair, approachable, and able to drive everyone to do better. His sense of humor was a real morale booster for the office.

On a personal note, Marc is legendary for his hospitality and grilling prowess. I never knew there were so many ways to barbecue and grill food, though Marc does.

Lastly, some of my fondest recollections of Marc were IACP road trips. I will never forget celebrating our birthdays in Las Vegas before a winter board meeting. By the time we got back to our rooms shortly before the board meeting began, the IACP in all their wisdom decided not to have conferences in Vegas after that. The Vegas weddings involving celebrities or dressing up like a cowboy are fond memories of celebrations shared over the years.

While I have the honor of working with Marc and consider him the consummate insurance professional, it is the fact that I can call him a close friend for over the past 20 years that is the real privilege."

Written by Edward Quinn Jr., Vince Donohue 2019

"What can I say? I have been friends with Marc longer than anyone I have known in the insurance industry, more than half my life. We met attending the IRU Claims Meeting in Lexington, Kentucky. Our chance meeting started on a somewhat strange and slightly negative note (more about that in my introduction) but it involved a story of sake, a kimono, a hot grill, and Patrick Swayze. The fact that we left that conference connected in a way that still exists to this day is really astounding.

We have shared many of life's ups and downs and career changes along the way. Through it all we were always there for each other as a sounding board and most importantly had each-others backs. When the opportunity finally materialized that Marc and I could work together, I leapt at the chance because I always knew he was the smartest claim professional I ever knew. I was thrilled that now so many more people would know that too. We enjoyed a long run at Endurance Specialty, worked with



some special people and our lives were richer for that time together. Marc's time on the IACP Board was productive with numerous compelling speaker recommendations and attendee and sponsorship support. But for circumstances, he would have been an IACP President.

While I could also talk about Marc's prowess with tongs and a spatula and his obsession, yes obsession, with Big Green Eggs, it's about a lifetime full of tears and laughter, hospital stays too numerous to count; I mean who has three hip replacements and sends text messages from their hospital gurney?

Lastly, Marc and Kathy are a perfect pair and as I am part of a Marc and Cathy, we share that in common but so much more. Marc and I may not talk as much as we used to (the new day job gets in the way and yes, Marc has no trouble talking), but he is never far from my thoughts. I was so proud to be honored by the IACP with the Vince Donohue award and now my friend and I can share yet another milestone together. Congratulations Marc and so well deserved."

Written by Catherine Kalaydjian, Vince Donohue 2013
